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## Digital Garage Enhances CurePort, Its Healthcare Payment Service Jointly Operated with Resona HD Delivering a Care Experience with Zero Payment Wait Time Through Collaboration with ORCA Management Organization

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- Digital Garage, Inc. (TSE Prime: 4819; HQ: Tokyo; Representative Director, President Executive Officer and Group CEO: Kaoru Hayashi; “Digital Garage”) announced that it has further strengthened the integration of CurePort, its online payment service for the healthcare industry jointly operated with Resona Holdings, Inc. (TSE Prime: 8308; HQ: Tokyo; Director, President and Representative Executive Officer: Masahiro Minami; “Resona HD”), with WebORCA Cloud Edition, the JMA standard receipt software provided by ORCA Management Organization Co., Ltd., adding a new receipt and statement data provision function.
- For CurePort, in parallel with function enhancements for existing integration partners, Digital Garage will expand the range of compatible electronic medical record and medical billing systems by broadening its technical integrations going forward. Through this, CurePort aims to become a platform for the entire medical payment market, encompassing not only the approximately 4.7 trillion yen in patient out-of-pocket payments under insured medical care<sup>\*1</sup> but also the continually expanding market for non-insured care, and targets expanding its scope of compatible connections to approximately 90,000 facilities within this fiscal year.

\*1 Estimated figure based on the [Overview of National Medical Expenditures for FY2023](#) (Only in Japanese), calculated by subtracting approximately 1 trillion yen in out-of-pocket pharmacy dispensing costs from the total patient burden of 5.7 trillion yen.



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**NEWS RELEASE****<Background to the New Function>**

As healthcare institutions face growing demands for cashless payment of medical fees and for digital transformation, patients are also showing increasing needs, such as shorter wait times after care and a reduced burden in managing and checking receipts for tax filing (medical expense deductions).

To date, CurePort has provided a platform that enables everything from reception to payment on the day of care to be managed online, allowing patients to head home immediately after their appointment.

This time, by strengthening integration with the widely used WebORCA Cloud Edition, Digital Garage developed this new function with the aim of creating an environment where, in addition to the convenience of online payment, patients can easily check and manage the details of their care and a breakdown of their costs on the app at any time.

**<Overview of the New “Receipt and Statement Integration Service” Function>**

This function allows patients who make payments using CurePort at healthcare institutions that use WebORCA Cloud Edition to have the electronic data for their receipts and itemized care statements provided and viewable directly within the dedicated CurePort app.

**■ Benefits for Healthcare Institutions: Greater Operational Efficiency and Higher Patient Satisfaction**

By enabling patients to check the details of their care and a breakdown of their costs themselves on the app, the service helps reduce inquiries handled at reception desks and delivers a smoother care experience. Furthermore, by providing an advanced, digitally enabled healthcare experience, it also contributes to higher patient satisfaction.

**■ Benefits for Patients: Greater Convenience in Checking Care Details and Costs**

After completing payment, patients can easily check and refer to their receipts and itemized care statements on the app at any time. This lets them quickly review past care history and payment breakdowns, and serves as an aid for confirming details and organizing records when filing taxes and in similar situations.

**■ Dramatic Operational Efficiency and Reduced Wait Times Through Adoption**

With the adoption of CurePort, the payment wait time for patients, which previously averaged 20 minutes, is reduced to zero. In addition, the time administrative staff spend processing payments is significantly

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reduced, from 5 minutes per person to zero, making a major contribution to operational efficiency at healthcare institutions.

**<About CurePort>**

“CurePort” is an online payment service for use at healthcare institutions.

By adopting CurePort, healthcare institutions can easily introduce cashless payments, while patients can make payments quickly and smoothly after their care by registering their patient ID number and payment information, such as a credit card number, in the dedicated app.

**CurePort service URL :** <https://cureport.jp/>(Only in Japanese)

**<About WebORCA Cloud Edition>**

“WebORCA Cloud Edition” is a next-generation cloud-based JMA standard receipt software provided by ORCA Management Organization Co., Ltd. It requires no on-premises server, and as a medical accounting system accessible from anywhere in a highly secure environment, has been adopted by many healthcare institutions across Japan.

**<Outlook>**

Digital Garage and Resona HD will continue to operate this joint business by making the fullest use of each company’s strengths, advancing digital transformation in the medical and healthcare field and driving the planning and development of solutions aimed at delivering a seamless care experience.

**<Company Overview>****■ Digital Garage, Inc.**

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Date founded: August 1995

Digital Garage, Inc. is the leading payment service provider in Japan. With the corporate purpose of “Designing ‘New Context’ for a sustainable society with technology,” Digital Garage operates payment business services for various comprehensive payment platforms in Japan. Digital Garage also runs a marketing business providing one-stop solutions in both the digital and real worlds, as well as a startup investment and development business for approaching promising startups and technologies in Japan and overseas. Digital Garage is listed on the Tokyo Stock Exchange Prime Market (TSE Prime: 4819). For more on Digital Garage, visit [garage.co.jp/en](https://garage.co.jp/en)